

PLATO Learning Environment™ (PLE™) Tips for the New School Year

For Administrators

- Our [tutorial series](#) acts as a great refresher training course for some of the most commonly used tasks in PLE.
- Our [Quick Start Guide for Administrators](#) is a printable document which details how to perform key administrative functions.
- Our [PLE product page](#) on our Support site covers the top knowledge base articles for PLE, System Requirements, Training, Getting Started, Quick Reference Cards, and User Documentation.
- The [PLE Troubleshooting Wizard](#) guides you to articles that may help you resolve an issue you are experiencing.
- For monthly troubleshooting tips, helpful hints, announcements, & more, [subscribe to the Support TechNews eNewsletter](#).
- Our [Learner Progress Report](#) is our most commonly used report. It's used to monitor each student's progress on activities with an assignment. Students have the ability to run these reports in their account as well. The [Learner Progress Report Quick Reference Card for administrators and teachers](#) describes views, features, understanding and interpreting the reporting data.

For Teachers

- Our [tutorial series](#) acts as a great refresher training course for some of the most commonly used tasks in PLE.
- Our [Quick Start Guide for teachers](#) is a printable document which details how to perform key administrative functions.
- Our [Learner Orientation Guide](#) is a printable document designed for teachers to show them how to help out students new to PLE. It shows them how to log on, log off, navigate through assignments, and view their progress.
- The [PLE Troubleshooting Wizard](#) guides you to articles that may help you resolve an issue you are experiencing.
- Our [PLE product page](#) on our Support site covers the top knowledge base articles for PLE, System Requirements, Training, Getting Started, Quick Reference Cards, and User Documentation.

- Access to Additional Curriculum Guides, Student Materials, and Answer Keys is available in our [Teachers Material Library](#). The site 10-digit customer ID number is required. Some material is password protected which PLATO Support Services can provide for you.
- Our Learner Progress Report is our most commonly used report. It's used to monitor each student's progress on activities with an assignment. Students have the ability to run these reports in their account as well. Our [Teacher Learner Progress Report Quick Reference Card](#) describes views, features, understanding and interpreting the reporting data.

For Students

- [Getting Started with PLE \(for Students\)](#) is a useful resource for students using PLE from home for the first time. It details the prerequisites to launching PLE lessons from home.
- Our [Learner Orientation Guide](#) is a printable document designed for teachers to show them how to help out students new to PLE. It shows them how to log on, log off, navigate through assignments, and view their progress.
- This knowledge article details how to disable the most common pop-up blockers on a computer running Windows® XP or Vista. PLE lessons launch in pop-up windows so pop-up blockers must be disabled: [Turn off all pop-up blockers](#).
- Our [PLE System Requirements](#) document can be useful to students using PLE from home. It details requirements necessary to run lessons from local Internet service providers and also hardware/software requirements for workstations.

If you are unable to find what you are looking for, please contact PLATO® Support with any questions/concerns you may have by going to support.plato.com/email.